

## Program

## Presenters

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- 8:00 a.m. Registration and Refreshments
- 8:45 a.m. Morning Prayer with Catholic Health Association of Ontario
- 9:00 a.m. Welcoming Remarks
- 9:10 a.m. **Opening Address**  
**Dr. David R. Kuhl**  
*What We Know, Cures; Who We Are, Heals*
- 10:10 a.m. Question and Answer Period
- 10:30 a.m. Refreshment Break
- 10:45 a.m. **Presentation**  
**Josie Walsh**  
*The Social Nature of Managing Patient Flow*
- 11:45 a.m. Question and Answer Period
- 12:00 p.m. Lunch with Musical Interlude
- 1:00 p.m. **Presentation**  
**Kirby Kranabetter**  
*Six Months Behind Bedrails: A Patient's Perspective on Good Care*
- 2:00 p.m. Question and Answer Period
- 2:15 p.m. Refreshment Break
- 2:30 p.m. **Closing Address**  
**Dr. Barry Hoffmaster**  
*The Social Nature of Bioethics*
- 3:30 p.m. Question and Answer Period
- 3:50 p.m. Closing Comments

### **David R. Kuhl, MD, MHSc, PhD**

Director, Centre for Practitioner Renewal, Providence Health Care, Professor, Department of Family Practice, Faculty of Medicine, University of British Columbia

### ***What We Know, Cures; Who We Are, Heals***

The challenges faced by healthcare providers are varied: economic restraint and restructuring, rapidly developing technologies, increased patient complexity and an aging population, to name a few. Healthcare is generally based on a business model of efficiency. The work we do is based on relationships. How are healthcare providers sustained in the work place? What is the effect of being in the presence of suffering? What might be regarded as healing, repairing or restoring resilience in the healthcare workplace? How do we know and understand ourselves, our relationship to others (patients, families and colleagues) and our relationship with the work we do? This presentation will focus on the complexity of relationships in the healthcare work place.

### **Josie Walsh, RN, MHSc, CHE**

President and CEO, Providence Healthcare, Toronto

### ***The Social Nature of Managing Patient Flow***

In 2009, to help meet the increasingly challenging needs of the healthcare system, significant change was needed. Patients were experiencing too many inefficient transitions and hand-offs as they moved from acute care through to rehabilitation and finally home. Patient flow and patient outcomes suffered across the system. Providence's solution involved transformation of each of the hospital units. This was an innovative, new approach to help more people access the right care in the right place at the right time. Three key principles guided our approach: Partnerships and relationship-building with health service providers and funders; meaningful engagement with patients and their families and frontline clinicians; and the patient care experience - hearing the voice of the patient, with a focus on quality and safety. Success would be achieved by capitalizing on the value of the social nature of healthcare and in the creation of tight personal connections with people at each stage of the patient journey.

### **Kirby Kranabetter, MA**

Director of Mission, Ethics and Client Relations, Bruyère Continuing Care, Ottawa

### ***Six Months Behind Bedrails: A Patient's Perspective on Good Care***

What constitutes good care? How much are hope and despair woven within the care we receive? In this presentation I share my perspective on life in a healthcare institution following my diving accident which left me a quadriplegic. What worked well and not so well, and what are the implications for healthcare practitioners.

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### **Barry Hoffmaster, PhD**

Professor, Department of Philosophy, University of Western Ontario, London

### ***The Social Nature of Bioethics***

Moral philosophy is an abstract theoretical exercise. Bioethics is a practical social endeavor. To be legitimate and successful, a social morality such as bioethics must be rational. This presentation outlines a process-based, socially oriented theory of reason for individual decision making, institutional design, and policy making and uses real examples to illustrate the operation of this rationality in how children discover, despite a conspiracy of silence, that they have cancer and are dying and how moral compromise is used in the design of a policy for allocating kidneys from deceased donors for transplantation.

## Centre for Clinical Ethics

In 1982, the Sisters of St. Joseph established a Clinical Ethics Service jointly sponsored by Providence Healthcare, St. Joseph's Health Centre and St. Michael's Hospital, three Catholic institutions which serve the Toronto area. The first ethics service of its kind in Canada has grown over the years and today is known as the **Centre for Clinical Ethics**, and is affiliated with the University of Toronto Joint Centre for Bioethics.

The mission of the **Centre for Clinical Ethics** is to enable members of the healthcare community to identify and resolve ethical issues which arise in the clinical setting. This is done through education, case consultations, policy development, and research. As a faith-based centre, our commitment is to the core values of our three supporting institutions and to broadening the understanding of the role that faith plays in the questions which confront people in their search for healing.

### Staff

Hazel Markwell, PhD, DTh  
Director

Steve Abdool, RN, MA, PhD(c)  
Clinical Ethicist

Rosalind Abdool, PhD(c)  
Clinical Ethics Fellow

Joseph Chandrakanthan, PhD, DTh  
Clinical Ethicist

Christopher De Bono, PhD, MDiv  
Clinical Ethicist

Christine Jamieson, PhD  
Clinical Ethicist/Researcher

Mark Miller, PhD, MDiv  
Clinical Ethicist

Kevin Rodrigues PhD(c)  
Clinical Ethicist

Michael Szego, PhD, MHSc  
Clinical Ethicist

Lynda Sullivan  
Administrative Assistant

## Registration Information

### Registration Fee:

(Includes Lunch and Refreshment Breaks)

**Regular Rate: \$150.00**

**Reduced Rate: \$75.00**

Seniors, Full-Time Students, CHAO  
Conference Registrants, & CCE Affiliates<sup>1</sup>

### Payment:

Please make cheque(s) payable to:  
**Centre for Clinical Ethics**

### For more information please contact:

Lynda Sullivan, Centre for Clinical Ethics  
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### For Hotel reservations please call:

Toronto Marriott Bloor Yorkville  
90 Bloor Street East (at Yonge)  
(416) 961-8000

### <sup>1</sup> Centre for Clinical Ethics Affiliates include:

Providence Healthcare, St. Joseph's Health Centre, St. Michael's Hospital, Pembroke Regional Hospital, Rouge Valley Health System, Runnymede Healthcare Centre, St. Joseph's Health System Hamilton, Toronto Grace Health Centre, Waypoint Centre for Mental Health Care and West Park Healthcare Centre



## CENTRE FOR CLINICAL ETHICS 2013 FALL CONFERENCE

## AFFIRMING AN ETHIC OF CARE: *The Social Nature of Healthcare*

FRIDAY, OCTOBER 4, 2013

### OPENING ADDRESS:

Dr. David R. Kuhl

### CLOSING ADDRESS:

Dr. Barry Hoffmaster

**Toronto Marriott Bloor Yorkville  
90 Bloor Street East (at Yonge)**