

Ethics Grand Rounds

The Complexities of Addressing Patient Bias: Exploring Our Actions and Reactions

Wednesday, July 27, 2022 | 12pm – 1pm | Virtual (Zoom)

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When encountering instances of patient bias, clinicians can face considerable internal conflict. “Patient bias” refers to behaviour and/or requests directed at clinicians that are discriminatory in nature and based on the patient’s preferences regarding characteristics such as gender, religion, race, sexual orientation, age, and ethnicity. Torn between (i) experiences of personal harm and injustice and (ii) the ethical and professional duty to care, clinicians may be uncertain about how to proceed and navigate this difficult terrain. While patient bias is not a new phenomenon, shifting societal attitudes and recognition of the harms associated with this type of discriminatory behaviour may impact how clinicians respond in these scenarios. This session will explore these issues in greater depth, outlining current practices and exploring how providers can practically approach this in the clinical environment.

Goals and Objectives

After attending these rounds, clinicians will be able to:

1. Identify the legal, regulatory, and policy-based options applicable to situations of discriminatory patient behaviour and how these operate in a changing cultural landscape;
2. Differentiate the ethical considerations involved in responding to biased behaviour and perceptions regarding the clinician’s duty to care;
3. Implement practical guidance about how to respond to biased behaviour during the clinical encounter.

*Physician attendees will be eligible to receive one Section 1 **Continuing Professional Development (CPD)** credit as certified by the Royal College of Physicians and Surgeons of Canada. Links for providing feedback and registering for CPD credit will be available live in the session.*

Session link: https://ca01web.zoom.us/webinar/register/WN_krrwobIWQYeGtKfldZcePA

All are welcome!

Closed Captioning is available.

Please direct any inquiries to Juhee Makkar (juhee.makkar@unityhealth.to)